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ENVIRONMENT • SECURITY • OPERATIONS • TECHNOLOGY

# 2018 AIRPORTS@ WORK

March 12 - 15, 2018 // New Orleans, LA



## OPERATIONS & TECHNICAL AFFAIRS COMMITTEE TRACK AGENDA

### Monday, March 12, 2018

- 8:00am – **Registration** (*Ballroom Foyer*)  
5:00pm
- 3:00pm – **Ops/Tech Steering Group Meeting** (*Balcony K*)  
5:30pm  
*Members of the Ops/Tech Committee are welcome to attend the Steering Group meeting as observers. If you are interested in doing so, please notify Chris Oswald at [coswald@aci-na.org](mailto:coswald@aci-na.org) so we are aware of how many observers to expect.*
- 5:30pm – **ACI-NA Welcome Reception** (*Mardi Gras Ballroom*)  
7:00pm  
*Catch up with old friends and make new ones at ACI-NA's welcome reception. It is the perfect opportunity to find out what your colleagues are doing to address the challenges of our ever-changing airport world! Be sure to stay with us to the end of the reception when we'll celebrate ACI-NA's 70<sup>th</sup> Anniversary New Orleans's Style with a Second Line Parade through the French Quarter!*

### Tuesday, March 13, 2018

- 7:30am – **Registration** (*Ballroom Foyer*)  
4:00pm
- 7:30am – **Networking Breakfast** (*Mardi Gras Ballroom*)  
8:30am
- 8:30am– **Welcome and Opening Remarks** (*Balcony L-N*)  
8:45am  
**Speaker:** Patrick Neville, Vice President-Airport Development and Technical Services, Greater Toronto Airports Authority and Chair, ACI-NA Operations & Technical Affairs Committee
- 8:45am– **Airport and World Business Partner Roundtable** (*Balcony L-N*)  
10:00am  
*A perennial committee favorite, the Roundtable provides attendees with an opportunity to discuss what's going on at their airports as well as seek help from colleagues on issues of concern. Come prepared to discuss the top operational, planning, or development issues/projects at facing your airport as well as set the stage for working group discussions in the afternoon.*
- 10:00am– **Networking Break** (*Mardi Gras Ballroom*)  
10:30am



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- 10:30am– **Managing Airport Operations During Construction—Bringing Airports, Contractors, Airlines, and the Regulators Together** (*Balcony L-N*)  
 11:45am
- Moderator:** Emily Underhill, Division Director-Development, Lee County Port Authority-Southwest Florida International Airport
- Speakers:** Greg Albjerg, Vice President-National Aviation Planning Leader, HNTB  
 Kent Duffy, Senior Airport Planner, FAA Office of Airports  
 David Gamper, Director-Safety, Technical & Legal Affairs, ACI World  
 Pete Higgins, Director of Operations, Salt Lake City Department of Airports  
 Mike Thummel, Program Implementation Team Manager, FAA
- 11:45pm– **Lunch** (*Mardi Gras Ballroom*)  
 1:00pm
- 1:00pm– **Ops/Tech Working Group Breakout Sessions**  
 3:00pm
- NextGen/Operations & Safety (joint meeting) (*Balcony L-N*)
  - Construction & Project Delivery (*Iberville*)
- 3:00pm– **Networking Break** (*Mardi Gras Ballroom*)  
 3:30pm
- 3:30pm– **Ops/Tech Working Group Breakout Sessions**  
 5:30pm
- Planning & Development (*Balcony L-N*)
  - Facilities & Maintenance (*Iberville*)

**Wednesday, March 14, 2018**

- 7:30am– **Registration** (*Ballroom Foyer*)  
 4:00pm
- 7:30am– **Networking Breakfast** (*Mardi Gras Ballroom*)  
 8:30am
- 8:30am– **Welcome and Opening Remarks** (*Carondelet*)  
 9:00am
- Speakers:** Kevin M. Burke, President & CEO, ACI-NA  
 Kevin Dolliole, Director of Aviation, New Orleans Aviation Board  
 Candace McGraw, CEO, Cincinnati/Northern Kentucky International Airport, and Chair, ACI-NA Board of Directors
- 9:00am– **Plenary Session 1: Overcoming North American Airport Challenges** (*Carondelet*)  
 9:50am
- Moderator:** Kevin M. Burke, President & CEO, ACI-NA
- Speakers:** Michele Freadman, Chair, ACI-NA Public Safety & Security Committee and Deputy Director-Aviation Security Operations, Massport  
 Rob Hough, Past Chair, ACI-NA Environmental Affairs Committee and Manager, Engineering, Planning, & Operational Compliance, Edmonton International Airport  
 Samuel Ingalls, Chair, ACI-NA Business Information Technology Committee and Assistant Director of Aviation-Information Systems, Clark County Department of Aviation  
 Patrick Neville, Chair, ACI-NA Operations & Technical Affairs Committee and Vice President-Airport Development & Technical Services, Greater Toronto Airports Authority



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9:50am– 10:15am **2018 ACI-NA Environmental Awards** (*Carondelet*)

**Presenter:** Rob Hough, Past Chair, ACI-NA Environmental Affairs Committee and Manager, Engineering, Planning, & Operational Compliance, Edmonton International Airport

10:15am– 10:45am **Networking Break** (*Mardi Gras Ballroom*)

10:45am– 12:00pm **Plenary Session 2: Automate This! The Growing Role of Automation and Implications for Airports** (*Carondelet*)

**Moderator:** Ian Law, Chief Information Officer, San Francisco International Airport

**Speakers:** David Cohen, Chief Administrative Officer, CLEAR  
 Leandre Johns, External Affairs, UBERElevate and Texas, Arkansas, & Oklahoma, Uber  
 Thomas Mackie, Practice Leader, Aviation Geospatial, Woolpert, Inc.  
 John Picard, Founder & CEO, John Picard & Associates

12:00pm– 1:15pm **Networking Lunch** (*Mardi Gras Ballroom*)

1:15pm– 2:15pm **Concurrent Session 1A: Ground Transportation Management** (*Balcony L-N*)

**Moderator:** Joan Zatopek, Aviation Planning & Development Manager, Oakland International Airport

**Speakers:** Gavin Duncan, Senior Vice President, InterVISTAS Consulting Group  
 Brendan Reed, Director, Planning & Environmental Affairs, San Diego County Regional Airport Authority  
 Mallory Smyth, Head of Airport Operations, US & Canada, Uber

**Concurrent Session 1B: 2018 ACI-NA Environmental Award Winning Project Presentations** (*Balcony I-K*)

**Moderator:** Jean Wolfers-Lawrence, Environmental Analyst, Airport Planning & Environmental Division, Federal Aviation Administration

**Speakers:** Shaye Folk-Blagbrough, Environmental Specialist, Vancouver Airport Authority  
 Tami McCrossen-Orr, Chief of Airport Planning at Los Angeles World Airports  
 Jacqui Yeck, Environmental Program Administrator, Allegheny County Airport Authority, Pittsburgh International Airport

**Concurrent Session 1C: Technology & Security Systems Life Cycle Planning** (*Carondelet*)

**Moderator:** Scott Broyles, President & CEO, National Safe Skies Alliance

**Speakers:** Steve Chopin, Program Manager, National Safe Skies Alliance  
 Chad Gagnon, Airport Security Analyst, Oakland International Airport  
 Renee Tufts, Airport Security Manager, Philadelphia International Airport

2:15pm– 2:30pm **Networking Break** (*Mardi Gras Ballroom*)



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2:30pm–  
 3:30pm

**Concurrent Session 2A:**  
**Tapping the SWIM Pipeline-**  
**Using Publicly Available Data to**  
**Enhance Airport Operations**  
*(Balcony L-N)*

**Moderator:**  
 Roy Fuhmann, Chief Operating  
 Officer, Minneapolis-St. Paul  
 Metropolitan Airports Commission

**Speakers:**  
 Jeri Groce, SWIM Program  
 Manager, FAA Program  
 Management Organization

Doug Hofsass, Senior Vice  
 President-Global Airports &  
 Business Aviation, PASSUR  
 Aerospace

Robert Kelley, Manager - Airport  
 Operations Control Center  
 (AOCC), Broward County Aviation  
 Department

Scott Remillard, Director-  
 Americas, SAAB/Sensis

**Concurrent Session 2B:**  
**Sustainable Airports—Are We**  
**Making the Best Ratings**  
**System Selections?**  
*(Balcony I-K)*

**Moderator:**  
 Melinda Pagliarello, Director  
 Environmental Affairs, ACI-NA

**Speakers:**  
 Erin Cooke, Sustainability  
 Director, San Francisco  
 International Airport

Scott Morrissey, Senior Director,  
 Sustainability, Denver  
 International Airport

Carly Shannon, Planning  
 Manager, C&S Companies

**Concurrent Session 2C:**  
**Continuity of Operations**  
*(Carondelet)*

**Moderator:**  
 Gloria Bender, Managing Principal,  
 TransSolutions

**Speakers:**  
 Michael Gaciri, Emergency  
 Manager, Department of Public  
 Safety, Dallas/Fort Worth  
 International Airport

Mark Inzana, Assistant Director of  
 Security, Denver International  
 Airport

Barbara Webster, Director,  
 Emergency Response & Business  
 Continuity, Spirit Airlines

3:30pm–  
 3:45pm

**Networking Break** *(Mardi Gras Ballroom)*

3:45pm–  
 4:45pm

**Concurrent Session 3A:**  
**Noise: What Might Evolving**  
**Public Perceptions Mean for**  
**Airports?** *(Balcony L-N)*

**Moderator:**  
 Scott Elmore, Vice President  
 Communications and Marketing,  
 ACI-NA

**Speakers:**  
 Sjohnna Knack, Program  
 Manager, Planning &  
 Environmental Affairs (Airport  
 Noise), San Diego County  
 Regional Airport Authority

Kevin Welsh, Executive Director,  
 FAA Office of Environment &  
 Energy

**Concurrent Session 3B:**  
**Innovations in Meeting Airport**  
**Stormwater Management**  
**Challenges** *(Balcony I-K)*

**Moderator:**  
 Chad Leqve, Director of  
 Environment, Minneapolis-St.  
 Paul Metropolitan Airports  
 Commission

**Speakers:**  
 Kane Carpenter, Environmental  
 Manger, City of Austin  
 Department of Aviation

Alisha Goldstein, Research  
 Associate, Department of  
 Biological and Agricultural  
 Engineering, North Carolina  
 State University

**Concurrent Session 3C:**  
**Security Checkpoints: Evolving**  
**Technology and Planning**  
**Considerations** *(Carondelet)*

**Moderator:**  
 Shawna Larson, Deputy Aviation  
 Director – Public Safety &  
 Security, City of Phoenix Aviation  
 Department and ACI-NA Public  
 Safety and Security Committee  
 Vice Chair

**Speakers:**  
 Larry Studdiford, President,  
 Studdiford Technical Solutions,  
 LLC

Regine Weston, Project Director  
 and Principal, ARUP



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Thursday, March 15, 2018

- 7:30am – **Networking Breakfast** (*Mardi Gras Ballroom*)  
8:30am
- 8:30am– **Runway and Taxiway Friction Measurement—Is There a Better Way?** (*Balcony L-N*)  
9:15am  
**Moderator:** Ian Redhead, Deputy Director, Kansas City Aviation Department  
**Speakers:** Ty Shattuck, Chief Technical Officer, Team Eagle LTD
- 9:15am– **Aircraft Manufacturers Update--The Latest from Boeing and Airbus** (*Balcony L-N*)  
10:00am  
**Moderator:** Rob Kikillus, Airport Operations Manager, Seattle-Tacoma International Airport  
**Speakers:** Daniel Cohen-Nir, Senior Director-Safety, Airport Programs, and Environment, Airbus Americas, Inc,  
Chris Teem, Senior Airport Compatibility Engineer, The Boeing Company
- 10:00am– **Networking Break** (*Mardi Gras Ballroom*)  
10:30am
- 10:30am– **FAA and Transport Canada—2018 Regulatory Outlook** (*Balcony L-N*)  
11:30am  
**Moderator:** Pete Higgins, Director of Operations, Salt Lake City Department of Airports  
**Speakers:** Michel Béland, Director—Policy and Regulatory Services, Civil Aviation (AARB), Transport Canada / Government of Canada  
Kent Duffy, Senior Airport Planner, FAA Office of Airport Planning & Environment  
Patricia Hiatt, Deputy Director, FAA Office of Airport Safety & Standards
- 11:30am– **Participant Feedback, Wrap-up, and Closing Remarks** (*Balcony L-N*)  
12:00pm
- 12:00pm– **Box Lunch** (*Ballroom Foyer*)  
1:00pm



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## **AIRPORT TOUR**

Our host, The Louis Armstrong New Orleans International Airport will host a tour of their \$993.7 million, 35-gate North Terminal Project for Airports@Work attendees on Thursday, March 15, 2018. Participants will have the opportunity to see the progress of the new MSY terminal, which is set to open in February 2019. The tour will showcase the future location of Concourse C, the consolidated security checkpoint and ticket lobby on levels 2 and 3 of the facility.

Those that signed up for the tour on line were sent a confirmation e-mail on March 6.

For confirmed participants, buses will depart from the Canal Street entrance of the New Orleans Marriott at 12:45 pm CST. The tours are expected to start no later than 2:00 PM CST and end by 3:00pm CST. At the conclusion of the tour transportation will be provided to terminals for departing attendees and back to the hotel for those staying the night.

If you haven't signed up for the tour and want to participate, please see the ACI-NA staff at the registration desk to see if any seats are still available.

## **CANADIAN OPERATIONS, SAFETY AND TECHNICAL AFFAIRS (OSTA) COMMITTEE**

The OSTA will meet from 1:00pm to 4:30pm CST on Thursday, March 15 and 8:30am to 4:00pm CST on Friday, March 16 in the Bacchus Meeting Room. Please note that this meeting is open to OSTA members only.

*Mark Your Calendars!*

### **ACI-NA/ACC/AGC AIRPORT CONSTRUCTION STRATEGY SUMMIT**

Philadelphia, Pennsylvania  
May 22-23, 2018

### **ACI-NA/AAAE AIRPORT SAFETY MANAGEMENT SYSTEMS WORKSHOP**

Chicago, Illinois  
August 7-8, 2018

### **ACI-NA ANNUAL CONFERENCE & EXHIBITION**

Nashville, Tennessee  
Ops/Tech Pre-Conference Workshop: September 29-30, 2018  
Annual Conference & Exhibition: September 30-October 2, 2018