



Activity ID#: 8-8FQXM

## 2018 ACI-NA Business of Airports Conference Agenda (Human Resources Track)

June 11-13, 2018 • Marriott Downtown Waterfront • Portland, OR

### Monday, June 11, 2018

8:00am – 4:30pm **Registration**

8:00am – 9:00am **Networking Breakfast**

9:00am – 2:00pm **HR Steering Group Meeting – Open**

9:00am – 10:30am **Welcome and Opening Remarks**

**Introduction of the ACI-NA Human Resources Steering Group Members**

**HR Working Group Updates**  
**Workforce Planning Working Group**

10:30am – 11am **AM Networking Break**

11am – 12pm **HR Working Group Updates (continued)**  
**Sustainability Subcommittee**  
**Compensation and Benefits Benchmarking Working Group**

Disrupting Trends in Compensation Benchmarking

Compensation and Benefits Benchmarking Survey

12:15pm – 1:30pm **Joint Buffet Lunch**

1:30pm – 5:00pm **Human Resources Committee Workshop**

1:30 – 2:45pm **Session 1: [Joint HR and Business Diversity](#) (1.5 CPE Credits or 1.25 PDC)  
CLOSE UP: Airport CEOs Discuss Building a High Performing Leadership Team**

2:45pm-3:15pm **Network Break**

3:30pm-4:45pm **Session 2: Rotating Roundtable Session**

5:00pm – 6:30pm **Networking Lounge Grand Opening and Welcome Reception**

## Tuesday, June 12, 2018

8:00am – 4:30pm **Registration**

8:00am – 9:00am **Breakfast in Networking Lounge**

9:00am – 9:30am **Welcome and Opening Remarks**

9:30am – 10:45am **General Session: Insight from the Airport C-Suite**

10:45am – 11:15am **Networking Break**

11:15am–12:30pm **Session 1D: ( 1.5 CPE Credit or 1.25 PDC)  
Employee Engagement & Culture**

12:30pm – 2:00pm **Lunch in Networking Lounge**

2:00pm – 3:15pm **Session 2Di: ( 1.5 CPE Credit or 1.25 PDC)  
Concurrent - Health and Wellness**

**Session 2Dii: ( 1.5 CPE Credit or 1.25 PDC)  
Concurrent - Canadian Airports HR Roundtable Session**

3:15pm – 3:45pm **Networking Break**

3:45pm – 5:00pm **Session 3D: Joint [HR and Finance Track](#) ( 1.5 CPE Credit or 1.25 PDC)**

## Workforce Efficiency Study and THE BOTTOM LINE

Wednesday, June 13, 2018

- 8:00am – 1:30pm     **Registration**
- 8:00am – 9:00am     **Breakfast in Networking Lounge**
- 9:00am – 10:00am   **General Session: Keynote (1 CPE Credit or 1 PDC)**
- 10:00am – 10:30am   **Networking Break**
- 10:30am-11:30am    **Session 4D:  
2018 ACI-NA Excellence in Human Resources Recognition Program  
(1 CPE Credits or 1 PDC)**
- 11:30am-12:30pm   **Session 5D: Social Sustainability ( 1 CPE Credit or 1 PDC).**
- 12:30pm – 1:30pm   **Networking Lunch**
- 1:30pm – 2:45pm    **General Session: Roundtable with Airlines ( 1.5 CPE Credit or 1.25 PDC)**
- 2:45 – 3:15pm      **Network Break**
- 3:15 – 4:30pm      **Session 6D: (1.5 CPE Credits or 1.25 PDC)  
Leadership Development tied to Succession: Addressing the Competencies Gap**
- 5:30pm – 6:00pm    **Awards Gala Reception (business or cocktail attire suggested)**
- 6:00pm – 9:00pm    **Awards Gala Dinner (business or cocktail attire suggested)**

## Continuing Professional Education (CPE) Information

Conference workshops are all Group-Live.

**Not all of the sessions at this conference are eligible for CPE credits. Please check the individual session you wish to attend to ascertain the number of credits available.**

**Conference Learning Objectives:** Participants will gain an understanding of various airport business practices and learn techniques to monitor and audit various activities. Workshops will focus on tips to improve practices and will discuss approaches used by various airports.

**Course Level:** The course level is intermediate. Conference workshops are designed for individuals with a basic understanding of airport industry concepts and issues.

**Prerequisite:** No prerequisites and/or advance preparation is required.

**Conference participants are eligible to receive up to 12 Personnel/HR CPE credits.**



ACI-NA is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Nashville, TN 37219-2417. Telephone: 615-880-4200. Website: [www.nasba.org](http://www.nasba.org).

For more details or questions, please contact Qinya Pang at [qpang@aci-na.org](mailto:qpang@aci-na.org).

## SHRM Recertification Provider



Airports Council International – North America is recognized by SHRM to offer Professional Development Credits (PDCs) for the SHRM-CP<sup>SM</sup> or SHRM-SCP<sup>SM</sup>. For more information about certification or recertification, please visit [www.shrmcertification.org](http://www.shrmcertification.org).

**This program is valid for [10.5] PDCs for the SHRM-CP<sup>SM</sup> or SHRM-SCP<sup>SM</sup>.**

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For more details or questions, please contact Qinya Pang at [qpang@aci-na.org](mailto:qpang@aci-na.org).