



To apply, please send your resume together with a covering letter explaining why you feel you are suitable to:

**Brittany Mann**  
**HR Coordinator**  
**Bouygues Energies & Services**  
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**Closing date: April 7, 2017**

Bouygues Energies & Services Canada is the facilities management arm of the Bouygues group in Canada. With successful projects and operations around the globe, we established our Canadian presence in 2008 and are currently active in British Columbia.

## **Contract Manager, Kelowna, BC**

A unique opportunity has become available for an experienced Contract Manager to lead and enhance the reputation of the delivery of Total Facility Management services at Kelowna International Airport.

Reporting to the Key Account Director, you will ensure the efficient and customer focused delivery of all services. This will include the ongoing management and maintenance of plant and equipment, janitorial and related services and projects. You will be responsible for the performance of the operations team, full budget accountability and the delivery of all services provided under the Contract. The successful applicant will use standards set by the Company, and expected by the Client, to ensure contractual performance and compliance with performance monitoring systems.

The Contract Manager will use exemplary customer service skills to maintain a close liaison with the client to ensure day-to-day requirements of the contract are met. He or she will achieve success by applying professional expertise and management skills along with compliance against the contractual requirements. You will respond to critical infrastructure issues in a timely manner. The successful applicant will formulate, in conjunction with Company Management and the Client, suitable strategies to meet the demands of service provision and ongoing continuous improvement. She or he will adhere to Company financial, commercial and quality procedures to maximise profitability of operations and deliver ongoing cost savings; produce an overall contract budget ensuring actual performance against the approved budget and taking remedial action when applicable; cost effectively manage the Company's business relationships with all suppliers and sub-contractors in order to achieve optimal value for money and develop supply and sub-contractor relationships. The Contract Manager will work proactively with all internal Company departments to deliver the highest standards of professionalism and customer service on an ongoing basis.

With previous airport service delivery experience (annual budgets in excess of \$3 million) in a commercial environment within the aviation industry or similar highly regulated environment, you will possess strong customer service and strong management skills, business acumen and accountability experience. You are customer-focused individual with strong leadership skills and have the ability to coach individuals and teams to achieve superior results.

In return, we offer an attractive salary and benefits package and the opportunity for a long-term career path with a quality company.

**BOUYGUES ENERGIES & SERVICES IS CONTINUALLY WORKING TOWARDS BEING  
AN EQUAL OPPORTUNITIES EMPLOYER.**