

FAA Outreach & Noise Updates

Presented to: ACI-NA
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Federal Aviation
Administration



Overview

- FAA Community Involvement
- Community Involvement Manual
- FAA Lines of Business Community Outreach
- Noise Complaint Initiative



FAA Community Involvement

The Federal Aviation Administration is now engaged in transforming the system to meet 21st century air travel needs. As we carry out our mission to provide the safest, most efficient aerospace system in the world, we are **accountable to the American public**.

The **views of communities** - including local residents, the general public and stakeholders - **are important to the FAA** as we take the next steps to advance the national aviation system.

The updates to the FAA's Community Involvement Manual **reaffirms our commitment to inform and involve the public** and to **give meaningful consideration to community concerns and views** as the FAA makes aviation decisions that affect them.

Michael Huerta
Administrator



Federal Aviation
Administration

Community Involvement Manual

- The manual provides practices, tools, resources, and techniques that can guide practitioners in tailoring community involvement to their specific efforts.
- There is not a single approach to community involvement and it should be tailored to each specific project.
- Community involvement does not always lead to a broadly supported decision; however, decisions informed by community concerns can better serve the collective public trust and build trust in the FAA.



Community Involvement Manual (cont)

- Why Community Involvement is Important?
- Effective Community Involvement Practices
 - Coordinate across FAA
 - Coordinate with Local Airport Operator
 - Involve the Community Early
 - Establish Ongoing Communications
 - Foster two-way communication
 - Facilitate inclusive participation
 - Build trust through transparency
 - Consider options
- Effective Techniques



Community Involvement Manual (cont)

- Community Involvement throughout the Project Lifecycle
 - Pre-planning
 - Initiation of Outreach
 - Planning (NEPA process)
 - Implementation
 - Close-out



FAA Lines of Business Community Outreach

- Office of Airports
 - Updating their AC on Citizen Participation
- Office of Air Traffic
 - Outreach for PBN and Metroplexes



Noise Complaint Initiative

Noise Complaint Initiative (NCI) established late 2014

- Better address noise complaints, including materials to better educate public via web portals.
- FAA is not changing or expanding our role with complaints,
- FAA is working to create a better process for what the agency is currently doing to ensure timely, consistent answers across the agency.

Recommendations were identified to handle Noise Complaints within the Agency more efficiently and consistently

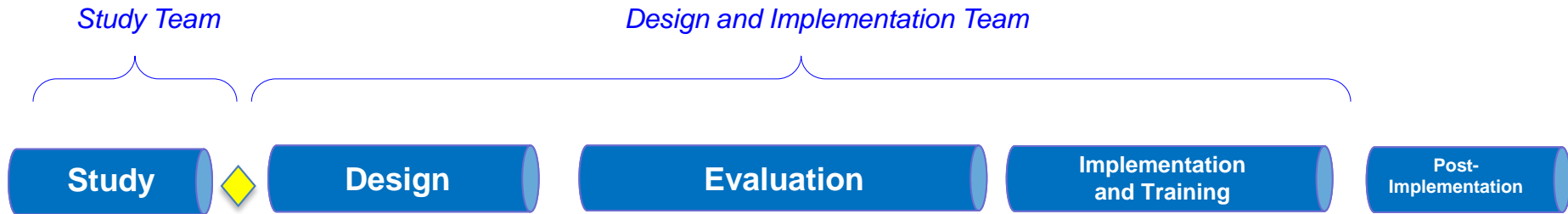
- Complaints will be sent to the appropriate person in the agency to address them
- Centralized location for national-level information
- Ability to track complaints



Background Slide



Metroplex Projects



Current Metroplex Activities

Study Phase

- Las Vegas

Evaluation

- SoCal

Design Phase

- Denver (Early)
- CLE/DET
- Phoenix
- Florida

Implementation and Training Phase

- Charlotte
- Atlanta

